



Dunell's STATE OF THE ART Customer Wine Cellar Storage Facility

BEFORE IT STARTED FILLING...



Wine Storage

Dunell's has offered a comprehensive and secure storage service for wine collectors and investors at all levels for many years now. Whether you have one case or hundreds of cases, you can be sure that your wine is handled professionally, safely and securely at all times.

Storage Conditions

Our customer reserves are now stored in our brand-new, bespoke wine cellar, located here in Jersey, which was completed in June 2024 after a nine-month-long project. Its thick, granite walls, added internal insulation, temperature and humidity-controlling units, and zero exposure to natural light ensure optimum conditions for wine storage that are unaffected by fluctuating weather patterns and other outside influences.

Temperature and humidity are monitored constantly by strategically located sensors that send information directly to a member of our team immediately notifying them of any adverse changes that arise.

Security

Our customer reserves cellar is completely secure and protected by a state-of-the-art intruder alarm system, a state-of-the-art fire alarm system and CCTV cameras. Both alarm systems are directly linked to a 24-hour monitoring service.

Under Bond

A section of our customer reserves cellar can accept Bonded goods. We recommend that if your wines may be destined for eventual re-sale off-Island or moved off-Island for any other reason that they are stored under bond if possible. Not only to defer the costs of duty and GST but also to provide traceability and ensure provenance.

Goods entered into our bonded warehouse will attract a fee of £5.00 per case (any size).

Stock Checks and Accountability

Our team carries out regular stock checks, including spot checks. All customer reserves are uniquely referenced to the customer on both the physical case itself and on our professionally IT-managed and backed-up stock control system with both the customer's name and unique rotation number for each case clearly and unambiguously identified. Should you wish to view your reserves in person, this can, of course, be arranged by appointment.

Storage Charges

Our storage year runs from 1st May to 30th April. An inventory of reserves held in Jersey and also purchases held overseas, will be sent out alongside our storage invoice shortly after the 1st May each year. Customers may also request a list of their wines held in reserve at any time.

2024-25 storage charge per case per year (or part year): £15.00 per 12 bottles, £8.00 per 6 bottles or less, excluding GST.

Deliver/Collection Charges

Delivery of customer reserve wines will be charged at £4.00 per case (ex-GST). Collection can be made from any of our shops for no charge.

Insurance

All goods will be insured by Dunell's to full replacement value.

Which wines can I store?

Customers wishing to consolidate their wine cellar may store wines purchased from Dunell's as well as wines purchased elsewhere. A booking-in charge of £6.00 per case (ex-GST) will be levied for wines not purchased from us to cover administration costs, and you can rest assured all wines are treated in the same professional way, wherever they are purchased.

Please note that we cannot be held responsible for the condition of wines purchased elsewhere, as we do not know their previous storage history.

Law also requires you to supply an original proof of purchase, including the purchase price, before bonded stock is transferred.

Withdrawing Wines from Reserve

We require a request in writing (this can be by letter or email) from the account holder to withdraw a wine from reserve. If the wine is held in joint names, we require a letter of consent signed by both parties. We require two working days' notice for any request.

Selling Your Wines

If you wish to sell your wines, please ask as we will be happy to look at this for you and advise the best course of action.

Should you wish us to value your cellar for you please do not hesitate to be in touch with us so that we can talk you through the process and arrange a meeting or cellar visit if appropriate.

Buying and Selling Fine Wine

We are pleased to offer advice on building your wine collection and to help you rationalise your cellar by selling wines. If you would like to discuss this further, please do not hesitate to contact us.

En-Primeur/Pre-Release

We have a regular programme of en-primeur/pre-release offers so please look out for these and contact us to be added to our email mailing list.

CONTACT US

Please contact us by telephone 01534 736418 or email neil@dunells.com for more information and to discuss your requirements.

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